

KEY MESSAGES – Emma Chrystal

I offer a variety of academic knowledge.

- I am pursuing a Bachelor's degree in both Communications Studies and Psychology at Loyola University of Chicago.
 - I have excellent time-management skills, as I am working while pursuing my degree.
- As a research assistant within the LUC Department of Psychology, I bring a variety of perspectives/ideas when analyzing any data set.
- Through pursuing a degree within both the College of Arts and Sciences, and the School of Communication, I bring new perspectives and insight into either field.

I have proficient leadership experience.

- I planned and implemented a successful three-week Leadership Development Program at YMCA Camp Edwards for 15-18 year-olds.
 - The program ran for four sessions, 12 consecutive weeks, with over 70 teenagers that completed the program. It is still used by other counselors to this day.
- At various jobs, I have been promoted into leadership positions that have allowed me to guide my teams, based on my work for the companies. I have held the titles of Lead Server, Lead Trainer, Head Lifeguard, and Golden Teacher.
- Throughout high school and intermural sports, I have been named Team Captain.

I have valuable customer service training.

- I have over three years of customer service experience that have taught me how to efficiently work with any guest or client.
- As a server with over 2 years of experience in the service industry, I can handle multiple tasks and guests at once.
 - I have mastered the art of multitasking in a correct and calm manner.
 - I have amazing sales, bringing in over \$8,000 a week.
- I have excellent patience and am extremely kind to everyone, no matter if they reciprocate.

I have excellent writing skills.

- I have excelled in my academic writing courses, based on my assignment submissions.
- During my time at Schuba's/Tied House and Goldfish Swim School, I crafted social media posts, emails to clientele, and overlooked training manuals/staff documents.
- I have been paid to aid with college essay submissions, and I was accepted into UIUC and LUC honors programs based on different written papers.

I have a creative mind.

- I have travelled to many different countries, and am able to correctly talk about different cultures and countries while bringing new ideas from my travelling experiences.

- I have been to Canada, Ireland, Scotland, Denmark, Northern Ireland, England, the Faroe Islands, rural Mexico, Puerto Rico, and various states in the U.S.
- In the past mentioned Leadership program, I created one that kept the campers engaged and excited, while also teaching them necessary teambuilding and leadership skills.
- I have personally created, and helped design multiple research studies.